

CORONAVIRUS (COVID-19) - STAMM UPDATE

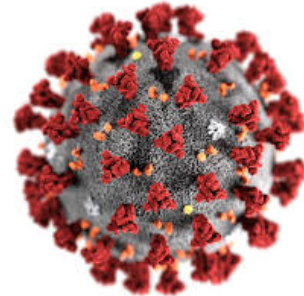
Resident Communication #10, May 25 2020

STATE OF EMERGENCY - EXTENDED

As many residents may be aware, the State of Emergency has been extended to June 2, 2020. While some restrictions have been lifted in the Province, the State of Emergency remains in effect. As such, we will be conducting our business the same way we have over the past several weeks as we take a slow and cautious approach to re-opening during these challenging times.

PROPERTY OFFICE PHONE CALLS

Please note that Property Office call re-direction has ended. Effective Tuesday May 19 2020, calls to the Property Offices will now reach the Property Office staff directly instead of being forwarded to a single point of contact. Note that the office at your location remains closed for in-person visits until further notice.



RENT PAYMENTS

Thank you to the many residents that have maintained their rental account with us. We understand that these are trying times and that many residents have suffered a loss of income.

As a reminder, your June rent is due next week. If you are unable to pay the rent in full and on time, you must submit a payment arrangement request. You can submit a payment arrangement request online by visiting www.stamminvestments.com/coronavirus or by contacting your Property Office and requesting a paper copy.

SPRING SURVEY – COMING SOON!

As we strive to provide our residents with some sense of normalcy during these turbulent times, we are happy to announce that we will be proceeding with our spring survey. Stay tuned!

WEAR A MASK IN COMMON AREAS

On May 20 2020, Dr. Theresa Tam confirmed that Canadians should wear face coverings and non-medical masks when in public situations where physical distancing is impossible.

<https://www.cbc.ca/news/politics/masks-covid-19-pandemic-public-health-1.5576895>

In response to this information, we wish to remind all residents to consider wearing face coverings when travelling about the common areas of the building including hallways, elevators, lobbies and laundry rooms.



Safety is a priority for all of us.

Medical masks (surgical, medical procedure face masks and respirators like N95 masks) should be reserved for use by health care workers and first responders.

See additional information on the use of masks from the Canadian Government website:

<https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/prevention-risks/about-non-medical-masks-face-coverings.html>

Did you know the Government of Canada offers an email update service related to the latest information on the coronavirus? Find more information at:



<https://www.canada.ca/en/managed-web-service/get-updates-covid-19.html>

UPDATES, INFORMATION, AND FREQUENTLY ASKED QUESTIONS

Information is one of our greatest defences against the virus and remaining safe during this pandemic. Stamm Investments Limited is working diligently to ensure all residents have access to current information and can provide answers to frequently asked questions in a timely manner. How to reach us:

Property Office – Please call the Property Office at your location during normal office hours. We ask that residents are patient due to the high volume of calls.

Website - Our website is available to answer questions regarding our services during the pandemic, frequently asked questions, and routine day-to-day questions. You will find FAQ, rental information, forms, videos and more.

Email Communication – Stamm Investments Limited provides an email communication service to help those that are routinely away from home stay up-do-date on what is happening at the Properties.

Social Media – Have you subscribed to our social media feeds?

www.facebook.com/stamminvestmentslimited

www.twitter.com/stamminvestment

www.youtube.com – search for “Stamm Investments”

Government of Canada Website – looking for the most recent information on the Coronavirus?

See the Government of Canada Website at:

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>