

## CORONAVIRUS (COVID-19) - STAMM UPDATE

*Resident Communication #7, April 27, 2020*

Thank you for all you are doing to remain safe and help to keep our building(s) clean and safe. The staff at Stamm Investments Limited very much appreciates the efforts being made to reduce the number of people in the foyers and elevators, and maintaining physical distancing from one another and staff as well.

We continue to provide staff with information in multiple formats including: in-writing, postings in the building, online through our website, via social media, and by video in order to ensure as many residents as possible have access to information. We encourage residents to see us online: Stamm online: <https://www.stamminvestments.com/> for the most recent information, forms, and for answers to Frequently Asked Questions (FAQ).

### **RESIDENT SAFETY IS OUR FOCUS**

As the weeks go on and the COVID-19 Pandemic continues, we strive to maintain essential services to meet the needs of our residents and prevent the spread of COVID19. Our efforts include: additional cleaning of the buildings including washing door knobs, handles, elevator buttons and other high contact surfaces, extended laundry room hours to reduce crowding, closing of common areas, and increased communication in multiple formats to ensure as many residents as possible have access to information.

### **COMPLIANCE WITH PUBLIC HEALTH**

We have had many inquiries about who may have COVID-19 in the buildings. As with all information about residents, we maintain strict confidentiality and cannot release the personal and private information about a resident. Should Public Health require the release of such information we will, of course, comply. As this virus may not always present symptoms anyone at any time may be carrying the virus. We encourage all residents to take any necessary precautions to protect their health.

### **COMMUNICATION AND INFORMATION:**

We encourage all residents to actively seek factual information through reliable sources such as the Canadian Government website, local news channels and the WHO. Some key links are below:

Health Canada: <https://www.canada.ca/en/health-canada.html>

WHO: <https://www.who.int/news-room/q-a-detail/q-a-coronaviruses>

**We thank all residents for doing their part to slow the spread of COVID19.**